

Registration Steps for New Users





Hello there!

Log in to your customer portal to view and manage your policies.

Log in with email

or

Log in with singpass

Create an account

Help



Step 1A : Visit MySinglife Portal and click on “Create an account”

By logging in to MySinglife Customer Portal, you agree to our [Terms and Conditions](#) and [Data Protection Notice](#).

Check that the information you provide is accurate before proceeding.

Date of Birth

Select



~~s6 Wt5e~~



Enter the characters shown above.

Step 1B: You will be prompted to provide your NRIC/FIN/Passport No and your Date of Birth as per your school record. Complete the rest of the registration process as prompted.

Review your registration

Almost there! Check that all information is correct before submitting.

Name	Tan Ah Boy Jonathan
NRIC/FIN/Passport No.	SXXXXXXX
Date of Birth	04 December 1991
Email Address	J*****@ABC.com
Mobile Number	*****688

Submit

[I want to edit my contact details](#)

Step 1C: Your default email address will be your school email address as per your school record.

You can edit your contact details (email address and/or mobile number) by clicking on “I want to edit my contact details”



🔍 Search

Singapore +65

Malaysia +60

Algeria +213

American Samoa +1

Andorra +376

Anaola +244

Enter your contact details

During the creation of your MySinglife account, your contact details will be made to your existing policies.

SG +65 ▼

Confirm

Review your registration

Almost there! Check that all information is correct before submitting.

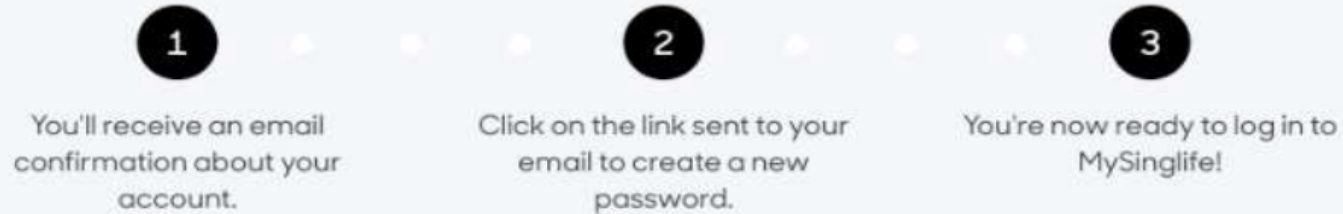
Name	Tan Ah Boy Jonathan
NRIC/FIN/Passport No.	SXXXXXXX
Date of Birth	04 December 1991
Email Address	J*****@ABC.com
Mobile Number	*****688

Submit

[I want to edit my contact details](#)

You're all set! Welcome to MySinglife!

Here's what to expect next.



We're here to help

Get the support you need below.



Email

SinglifeOnline_ITHelpdesk@singlife.com

Send us any enquiries or feedback. We'll get back to you as soon as possible.



Browse our FAQs

[Get answers](#)

to our most frequently asked questions.

Step 1D : If you reach this page, it means that you have created your account using MySinglife Portal successfully.

You will then receive a welcome email from Singlife prompting you to activate your account by clicking on the activation link within the next 7 days.

New User Registration



Verify your email address

Hi [REDACTED]

Welcome to the MySinglife Portal

To complete your account activation, please confirm your email address below:

[REDACTED]

[Confirm Email Address](#)

Alternatively, you may do so at this link:
(activationLink Placeholder)?fromURI=https://phoenix-secure-login.singlife.com/app/UserHome
This link expires in 7 days.

Thank you for choosing Singlife. We are committed to helping you find a better way to financial freedom!

Please feel free to contact us if you have any queries.

Contact Us
singlife.com/contact-us

Call
Mondays to Fridays: 8:45am - 5:30pm
(Closed on weekends and public holidays)
+65 6827 9933

Singapore Life Ltd.
4 Shenton Way #01-01 SGX Centre 2, Singapore 068807
Company Reg No: 196900499K | Tel: +65 6827 9933 | singlife.com

Singlife may send you email correspondence from time to time about your policy status. To ensure that our emails do not get caught in the spam filter, you are advised to add sa_life@singlife.com to your address book.

Step 1E : Click on “Confirm Email Address”



Hello there!

Log in to your customer portal to view and manage your policies.

Set up security methods

Security methods help protect your account by ensuring only you have access.

Set up required

Password
Choose a password for your account
Used for access.

[Set up](#)

Step 1F : You will be directed to this page to set up the security methods.

Click on “Set Up” to set up your password

By logging in to MySinglife Customer Portal, you agree to our [Terms of Use](#) and [Privacy Policy](#).

New User Registration



Hello there!
Log in to your customer portal to view and manage your policies.

Set up password

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username
- Your password cannot be any of your last 4 passwords

Enter password:

Confirm new password:

Step 1G : Click on “Next”
after you have set up your password

Hello there!
Log in to your customer portal to view and manage your policies.

Set up phone authentication

A code was sent to your phone. Enter the code below to verify.

Enter Code:

[Return to authenticator list](#)

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Step 1H : You will
receive a code via
phone SMS; input the
code under “Enter
Code” and click on
“Verify”.

Singlife

Hello there!
Log in to your customer portal to view and manage your policies.

Email:

Password:

[Forgot password?](#) [Back to login](#)

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[Terms and Conditions](#) [Data Protection Notice](#) [Cookie Policy](#) [Security Practices](#) [Investor Relations / Public Disclosures](#) [Speak Our Policy](#) [Other Resources](#)

You are all set and
ready to log in to
MySinglife portal to
access the claims
features

Step 1I: Login to
MySinglife Portal
using your School
Email Address and
newly created
password and click
on “Sign in”.

